

New Urban High School
Home of the Phoenix
Michael Englen, Principal



A Community of Learners...
A Community of Leaders...

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To Whom It May Concern:

I would like to express my gratitude to Cooper Construction Company. Our school experienced an early morning fire at the beginning of our school year. Most of the damage to our building was water damage from the fire suppression system. Our building is extremely old, with lathe and plaster construction. As one could imagine, it was quite a mess.

Cooper Construction Company's rapid response to our situation was amazing. They marshaled resources that showed up before students walked in the door the same day. Doug and his crew assessed the damage and worked with our facilities and insurance representatives to come up with a plan of attack.

They immediately worked to remove the smoke odor, pulled up the wet carpet and worked to extract the moisture on the floors and walls. When that was done, they quickly moved on to replace or repair damaged floors and walls.

While we didn't close down our school, Doug always sought my input as to what the priorities were in keeping our school operational, keeping disruptions to a minimum. Noise from the demolition or construction, as much as possible, were kept outside student class time, either before or after school. The workers always came in and went right to work. In most cases, had you not known where they were working, you would not have known they were even in the building. All work was completed in a professional and quick manner with the highest standards.

I can't state enough how quickly, Doug and the crews worked to quickly restore the situation to normalcy. I would whole-heartedly recommend Cooper Construction for any restoration services, as my experience with them was outstanding.

Respectfully,

A handwritten signature in dark ink, appearing to read "M. Englen". The signature is fluid and cursive, with a prominent initial "M" and a long, sweeping tail.

Michael Englen